MASTEX SOFTWARE



Growing with flexibility: how MXSuite supports Glomar's expansion

For over fifteen years, Glomar Offshore has operated a versatile fleet of offshore support vessels across sectors including oil and gas and renewables. From the very beginning, the company has prioritised compliance, safety and operational efficiency.

Jan-Wouter Thijssen, General Manager at Glomar, explains: “As a newly established shipping company, we had to comply with the ISM Code right away. That meant managing safety, environmental responsibilities and maintenance from day one. With MXSuite we found a system that makes this manageable and effective.”

Today, Glomar is expanding its fleet and entering new markets. Mastex continues to grow alongside them, providing a reliable and flexible ship management system that supports daily operations and long-term ambitions.



GLOMAR // OFFSHORE

About Glomar Offshore

Founded in 2008, Glomar Offshore manages a diverse fleet of seagoing vessels. With operations in both traditional oil & gas and the rapidly growing renewable energy sector, the company faces complex requirements for safety, maintenance and environmental management.

Thijssen adds: “We require management information at the click of a button. What started as a simple compliance tool grew into a valuable management system that supports all aspects of our operations.”

Operational challenges

Initially, large volumes of operational data were handled on paper, making compliance and efficiency difficult to maintain. “In the beginning our teams had to deal with massive loads of data on paper, which often led to non-compliance,” says Thijssen. “Having a system that fully manages document control and provides all required reporting at the click of a button has been of immense importance many times.”



Decision to implement MXSuite

More than twelve years ago, Glomar selected MXSuite as a straightforward yet powerful tool to support ISM compliance. Over time, the software grew to cover much more, becoming a central management information platform.

"Today we see MXSuite as a valuable partner that delivers us the management information we need to operate effectively," Thijssen explains.

Modules in use

Glomar makes extensive use of the Assets tasks, Assets parts, Certificates, Documents, Safety, and Purchase modules. They benefit from MXSuite's synchronisation, so each vessel works offline with its own data while the office keeps a full, real-time overview of the entire fleet.

- **Assets tasks and Assets parts** ensure planned and corrective work is tracked and completed on time.
- **Certificates** provides full oversight of vessel and crew certification, avoiding costly lapses.
- **Documents** centralises manuals, procedures, legislation and non-conformance reports, streamlining inspections and internal reporting.
- **Safety** helps monitor drills, attach evaluations and ensure continuous improvement.
- **Purchase** connects directly with maintenance, making spare parts ordering efficient and traceable.

Application Manager Goan Buhling: “Together these modules create a well-integrated system that simplifies daily operations and improves overall control. The biggest added value is centralised management and real-time oversight, so everyone on board and in the office works with the same up-to-date information.”



Martin Buschman, QHSE Supervisor: “The Certificates module helps us keep track of expiry dates, while the Safety module ensures all drills are monitored and evaluated. In the Documents module we store legislation, procedures and non-performance reports. That allows us to share essential information with vessels without relying on endless email traffic.”





Impact and benefits

With MXSuite, Glomar achieves compliance and efficiency at the same time. Buhling: “MXSuite is super easy to use, it saves a lot of time, keeps us compliant and is very user-friendly. For example, with the Purchase module we can quickly create and approve orders linked to maintenance tasks. That means we always have the right parts on board and avoid unnecessary downtime.”

The QHSE team highlights the communication gains: “Instead of sending countless emails about non-conformities or observations, we now use predefined templates in MXSuite. It makes communication smoother, faster and more reliable. The system even lets us attach drill reports, so we can closely monitor performance and areas for improvement.”



Future outlook

Glomar aims to further expand its fleet, with a strong focus on the renewables sector while continuing in oil & gas. Thijssen: “We aim to grow in survey and offshore support for renewables, but oil & gas remains important as well. To achieve this we need a flexible partner and a flexible management system that grows with us.”

Sustainability is another key driver: “Sustainable entrepreneurship and minimising our environmental footprint are of utmost importance. MXSuite supports us in achieving these goals by providing quick and reliable access to the data we need,” Thijssen concludes.

Peter van Driel, Mastex: “We’re proud to support Glomar in their journey. Seeing their fleet grow and knowing MXSuite plays a part in that progress is exactly why we do what we do.”

Mastex as a partner

Both Thijssen, Buhling and Buschman emphasise the cooperation with Mastex: “The support team is very helpful and proactive. Whether it’s Theo, Andre, Olga or Fola, they always provide proper support and fix the issue as soon as possible. We value the relationship – Mastex is a very reliable partner for us.”

Crew and management experiences

Both management and crew underline the added value of MXSuite:

"We require management information at the click of a button for the board of directors. Mastex helps us create dashboards that provide the insights needed for strategic decisions."

Jan-Wouter Thijssen, General Manager

"MXSuite is user-friendly, saves a lot of time and helps you keep control. The support team is very helpful and proactive."

Goan Buhling, Application Manager

"Having safety data and drill evaluations in one system saves us enormous amounts of time. It is more efficient and ensures we never miss important information."

Martin Buschman, QHSE Supervisor.





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